IT-SERVICES
Support Center



APPLE IOS

Setting up Email Classic



Before setting up, please check in the Controlpanel which email account you have (MS Exchange, Office365, IMAP). This ensures that these instructions can be applied to your account: **controlpanel.wu.ac.at** > My email > Email info

Learn more about all options to access your WU email on the WU website https:/short.wu.ac.at/email-classic.

PLEASE NOTE Classic email (IMAP) is used by WU staff and students. The email addresses follow the scheme **username@wu.ac.at**. You can find your WU username and email address in the **Controlpanel**:

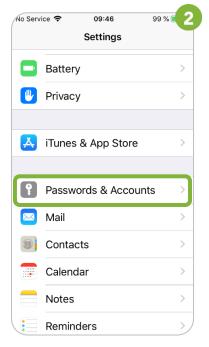
- Your WU username: Controlpanel > My Account > Account information
- Your email address: Controlpanel > My email > Email info

Setting up your Email "Classic" account by using the mail app

Please open the **Settings**



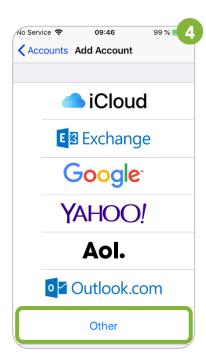
Select Passwords & Accounts



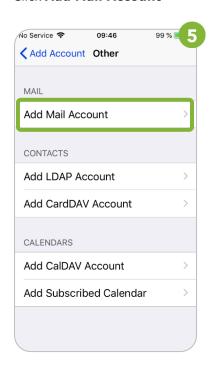
Click Add Account



Please select Other



Click Add Mail Account



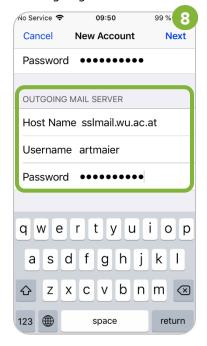
Enter your *WU email adress* and your *WU account password*. Select **Next**



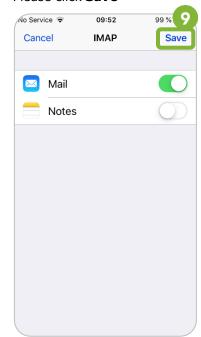
Please enter the data for incoming emails



Please re-enter the information for outgoing emails



Please click Save



The account has been created

Feedback and Support

The **IT Support Center** at the Vienna University of Economics and Business is the first point of contact for WU faculty, staff, and students in all IT-related matters. We are available to provide additional help and are also interested in your feedback on these instructions.

Hotline	+43 1 313 36 - 3000
Email	hotline@wu.ac.at
Availability	short.wu.ac.at/it-support-hours
Website	www.wu.ac.at/en/it/support

