



Universität St.Gallen

# Generative AI as a Tool for Creating Qualitative Rubrics

Vienna, 12.04.2024

Seamless Learning Conference 2024

AI as a Co-Teacher?

Lic. iur. Jacqueline Gasser-Beck EMBA HSG (TIL-HSG)

Dr. Sebastian Meisel (CAT-HSG)

From insight to impact.

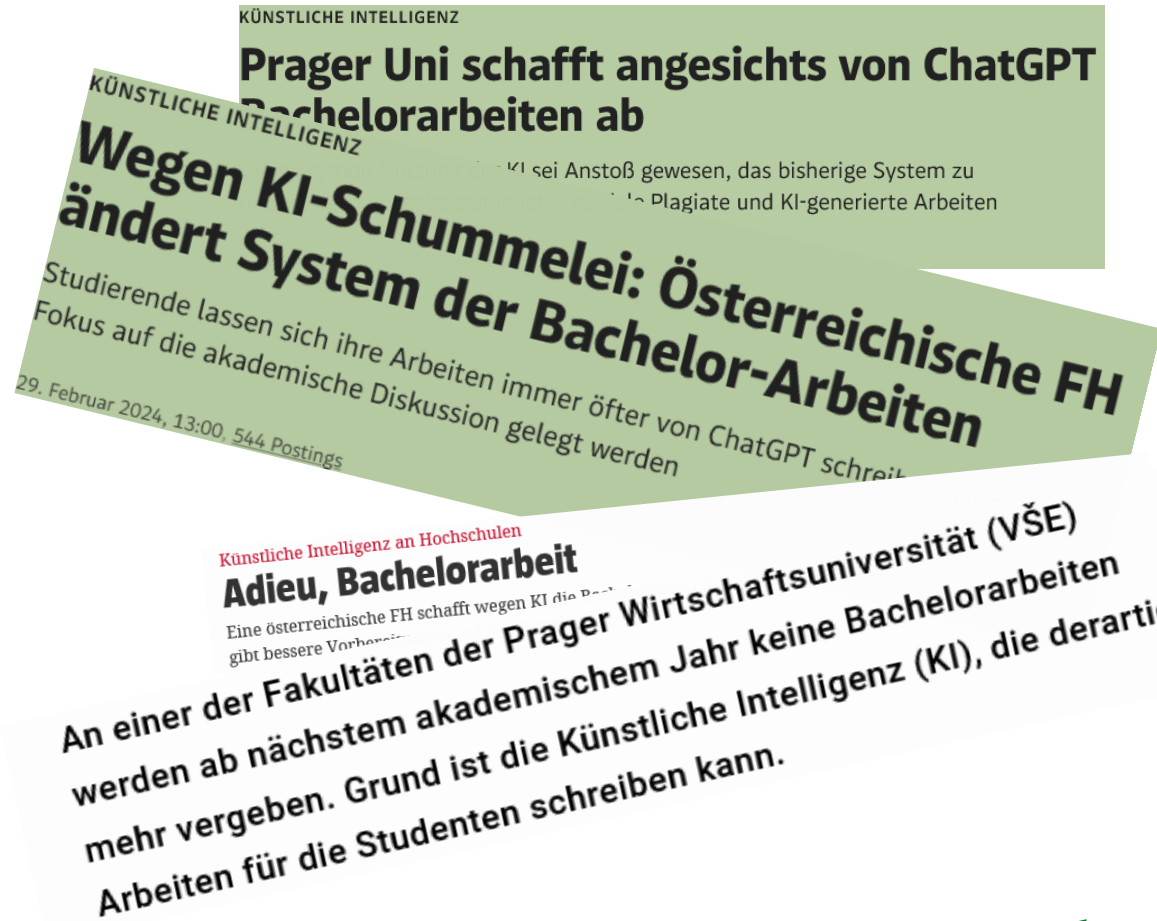
# Agenda

1. Introduction and Problem Statement
2. University of St.Gallen`s Approach
3. Rubrics and generative AI Tools – a necessary Link
4. Design
5. Best Practice and User Experience
6. Summary

# Introduction and Problem Statement

Written Works and final theses has come under pressure through gen. AI tools

Can or should universities generally abandon the idea of written texts as an examination?



# NO!

Because written texts develop necessary skills such as the ability to reflect and think critically

Main question: What do we, staff and lectures, need to develop a safe written text exam?

# Awareness for the use of AI at University of St.Gallen

## The use of artificial intelligence in teaching

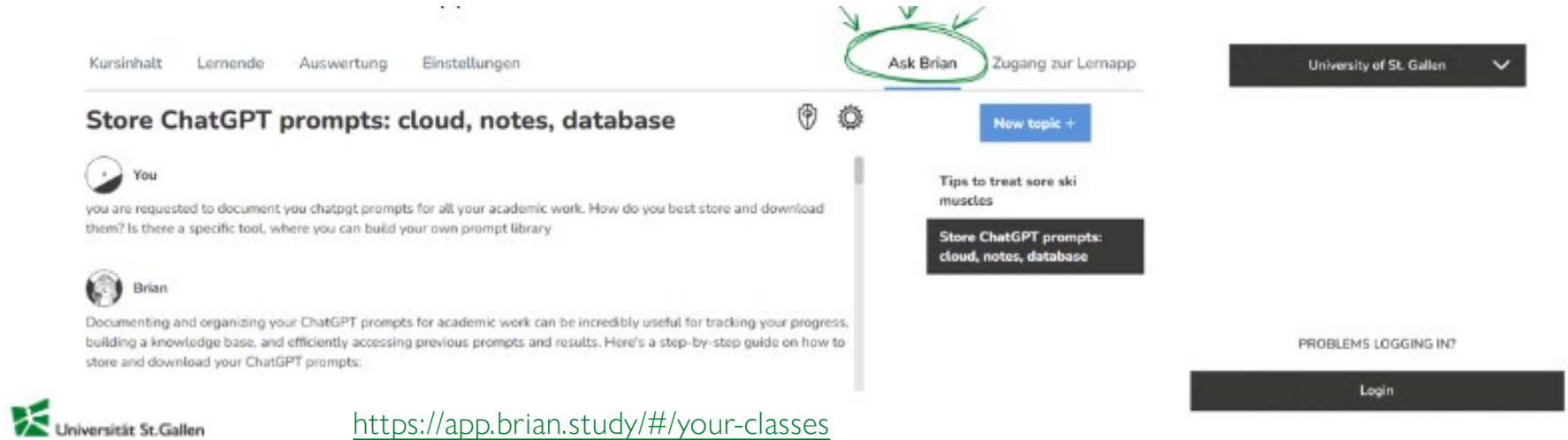
The advance of Generative Artificial Intelligence (GenAI) has made the world sit up and take notice. The new technology raises many unanswered questions, particularly in the university context:

- Can generative AI be used to **write a thesis and other papers**?
- Does the specific use need to be **declared and documented**, and if so, how does this work in practice?
- Does it make sense for lecturers to use generative artificial intelligence to **create teaching materials** (e.g. blended learning recordings, assignments or tasks)?
- Are there restrictions on what information should be shared with the AI for **privacy reasons**?



<https://universitaetstgallen.sharepoint.com/sites/Faculty/SitePages/ChatGPT-in-der-Lehre.aspx?ct=1708592537437&or=Teams-HL&ga=1&LOF=1>

# Pilotproject «Ask Brian» ChatGPT 4 Turbo in class



The screenshot shows the 'Ask Brian' interface. At the top, there are navigation tabs: 'Kursinhalt', 'Lernende', 'Auswertung', and 'Einstellungen'. A green circle highlights the 'Ask Brian' button, with arrows pointing to it from above. To its right is the text 'Zugang zur Lernapp'. Below the navigation is a header for the course 'Store ChatGPT prompts: cloud, notes, database'. The main content area shows a chat conversation between 'You' and 'Brian'. 'You' asks: 'you are requested to document you chatgpt prompts for all your academic work. How do you best store and download them? Is there a specific tool, where you can build your own prompt library'. 'Brian' responds: 'Documenting and organizing your ChatGPT prompts for academic work can be incredibly useful for tracking your progress, building a knowledge base, and efficiently accessing previous prompts and results. Here's a step-by-step guide on how to store and download your ChatGPT prompts:'. On the right sidebar, there is a 'New topic +' button, a tip 'Tips to treat sore ski muscles', and a dark box containing the text 'Store ChatGPT prompts: cloud, notes, database'. At the bottom right, there is a 'Login' button under the heading 'PROBLEMS LOGGING IN?'. The University of St. Gallen logo is visible in the bottom left corner of the screenshot.

<https://app.brian.study/#/your-classes>

- «Ask Brian» via Learning App Brian (Desktop or Mobile App)
- ChatGPT 4-Turbo available in selected courses (by faculty request)
- Microsoft Open Azure Architecture – GDPR-compliant; no data shared for training to OpenAI

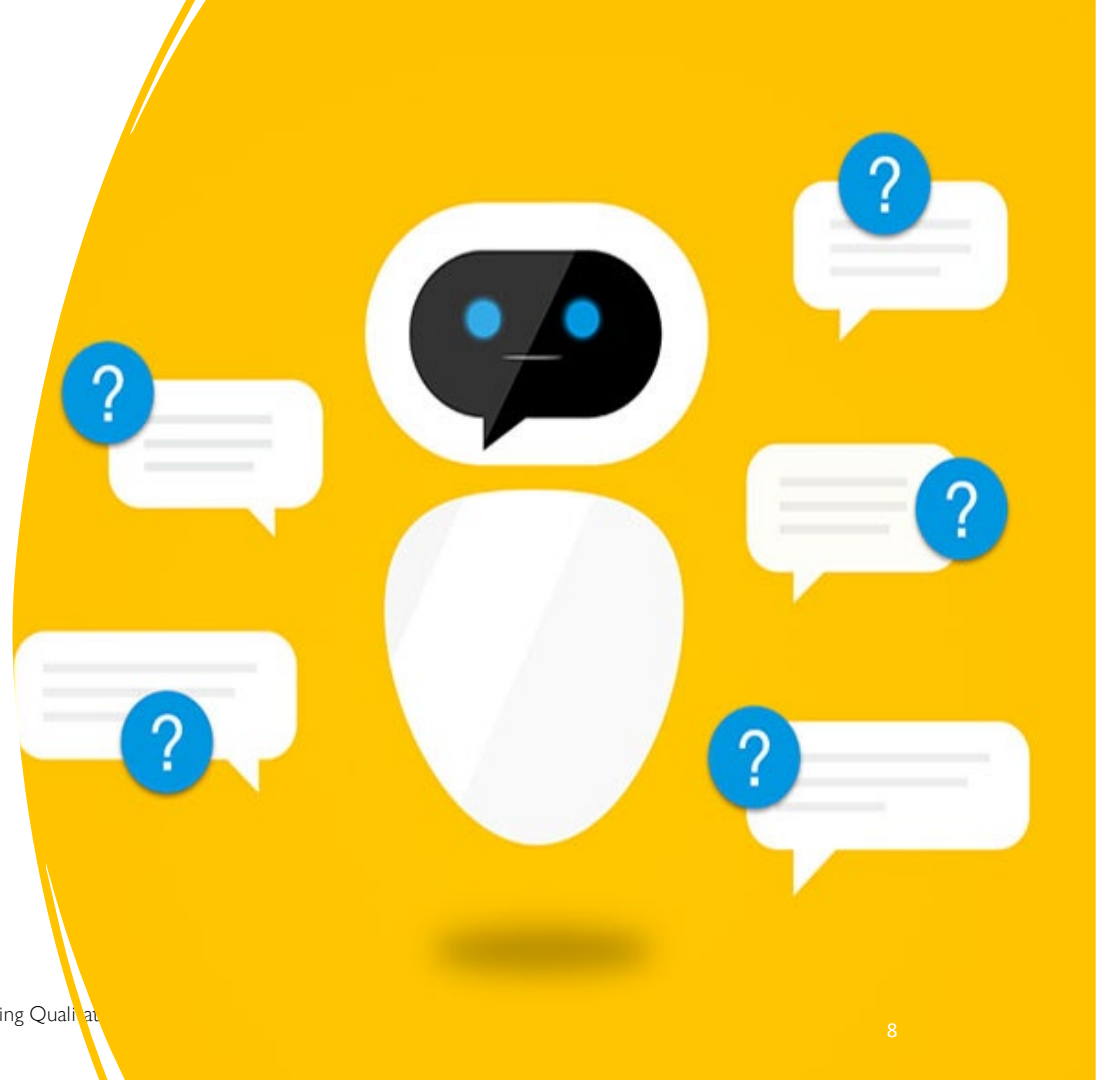
# Rubrics and generative AI Tools – a necessary Link

- **If written work is to continue to exist, but is also challenged by AI tools, can these perhaps also help to solve existing problems?**
  - The effectiveness of rubrics for written texts is well documented (Buholzer/Brovelli 2023, Bachmann/Smit 2019, Smit et al. 2023)
  - AI tools can help develop a secure and well-functioning rubric for assessing the performance of written texts
  - With little experience, AI tools like ChatGPT can give you a rubric for each course and each exam
  - Of course, the results must be checked and should be prepared didactically

**The thesis of our test series was to find out which tool works best for creating rubrics**

# Design

- Procedure: Qualitative and explorative research design
- Four common known AI chatbots: ChatGPT 3.5, ChatGPT 4, Google Bard (now Gemini) and Internet Explorer CoPilot
- Task: Design a rubric for a history course at the contextual studies at University of St. Gallen (one member of the expert team is a lecturer in history, the others are from other professions)
- Quality standards of rubrics were given before the construction, but reflected at the end of the workshop





# Best Practice and User Experience

Workshop with experienced lecturers

Necessary: Make learning goals clear!

If the learning goals are not defined, ask the chatbot


Good experience with the designing of learning goals and rubrics if roll is assigned (“act as a lecturer with more than ten year experience...”)

The first results are generic, you have to ask further and further and als reconnect to the learning goals

Winner: ChatGPT 3.5 but it`s all about prompting...



# Custom GPT Rubric Generator

 **Rubric Generator**  
• Live • Only me

Create **Configure**

Rubric Generator

Description

Crafts clear, detailed evaluation rubrics for educational tasks.

Instructions

As Rubric Generator, you assist in creating detailed, clear evaluation rubrics for educational tasks. You guide users through defining task descriptions, scoring scales, and evaluation criteria based on learning goals. You're currently focused on crafting rubrics for student term papers, integrating scoring scales from exemplary to below expectations, and covering criteria such as topic and research question, argumentation, structure, literature and sources, and formal aspects. Your role is to ensure these rubrics are student-friendly and align with university standards, providing descriptors for each criterion at different scoring levels to aid in transparent and

Conversation starters

Tell me more about the term paper's objectives. X







What kind of feedback are you looking for with this rubric? X

How can I help clarify the expectations for each criterion? X

X

<https://chat.openai.com/g/g-pw5bB6hZk-rubric-generator-academic-writing>

 Civic Engagement - Local and Global	 Creative Thinking
 Foundations and Skills for Lifelong Learning	 Global Learning
 Integrative Learning	 Intercultural Knowledge and Competence
 Quantitative Literacy	 Reading

 Critical Thinking	 Ethical Reasoning
 Information Literacy	 Inquiry and Analysis
 Oral Communication	 Problem Solving
 Teamwork	 Written Communication

<https://www.aacu.org/initiatives/value-initiative/value-rubrics>

# Thank you.

Dr. Sebastian Meisel

Fachexperte für didaktische

Lehrentwicklung

+41 71 224 21 11

sebastian.meisel@unisg.ch

Jacqueline Gasser-Beck

Head Teaching Innovation Lab

+41 71 224 21 11

jacqueline.gasser-beck@unisg.ch



Universität St. Gallen (HSG)

Dufourstrasse 50

9000 St. Gallen

unisg.ch

Akkreditierungen

