

Paper notes as an expression of organisational culture

Whether they are somehow scribbled down or carefully printed out: paper notes are present at almost every workplace and despite their presumed triviality, they play an important role in internal organizational communication.

What is the issue?

Paper notes are part of an organisational communication culture. They reflect the relationships between colleagues, employees and (their) superiors and show how an organisation communicates internally.



Why is this relevant?

Many of these messages refer directly or indirectly to sources of friction in internal communication. Companies that recognize this signalling function can tackle the addressed issues in a timely manner, which can be an important step towards improving internal communication.

How can you help us?

You can support our research endeavour by sending us photos of various paper notes from your company. These will provide us with valuable insights into the organisational culture. We will anonymise them and treat them confidentially so that your company cannot be identified. The only contextual information that we will process is the economic sector (industry, public administration, etc.) and the location (e.g. office, workshop, kitchen, etc.).

We will be happy to send you our results after the completion of the project.

Should you have any questions, please do not hesitate to contact us!

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